

FOOD SAFETY & QUALITY POLICY

At **Dodhia Packaging Kenya Limited**, we believe every product we produce represents a promise — of quality, safety, and excellence. Whether used in food, pharmaceutical, or industrial applications, our products must safeguard what matters most to our customers and end users. Quality and food safety are integral to this promise, reflecting our unwavering commitment to compliance to customer and legal requirements, customer trust, and brand protection across all sectors we serve.

We recognize that quality and food safety are integral to our success and reputation. This policy therefore provides a framework to guide our operations in delivering products that are safe, compliant, and reliable for their intended use.

Our Commitments

We are committed to:

- Achieving excellence in all business operations, with a strong focus on quality and food safety standards and practices.
- Consistently producing safe and high-quality products—right the first time, every time.
- Fostering a culture of continual improvement and innovation across all departments.
- Delivering fair and sustainable economic returns to our shareholders by enhancing customer satisfaction and operational efficiency.

To Achieve This, We Will:

- Implement, maintain, and continually improve a robust Food Safety and Quality Management System (FSQMS) based on the requirements of FSSC 22000 and ISO 9001:2015.
- Embrace operational excellence as a driver of safety, quality, and efficiency.
- Identify, assess, and control all potential food safety hazards within the defined scope of our operations.
- Ensure all employees are trained, competent, and empowered to perform their duties in accordance with food safety and quality standards.
- Apply the principles of the process approach and risk-based thinking in all activities and decision-making processes.
- Maintain open, clear, and effective communication on food safety and quality matters with all relevant internal and external stakeholders.
- Comply with all applicable legal, statutory, regulatory, and mutually agreed customer requirements related to food safety and quality.
- Establish measurable food safety and quality objectives, review them regularly, and adjust them in line with performance and strategic direction.

Policy Governance

The DPKL Management Team commits to monitoring, reviewing, and revising this policy periodically to ensure its ongoing relevance, effectiveness, and alignment with evolving industry best practices and stakeholder expectations.



DODHIA PACKAGING KENYA LIMITED

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Operations Manager

Date: 03-07-2025